



SYMBILITY MOBILE CLAIMS

WHAT IS IT?

Symbility Mobile Claims is an estimating tool for adjusters and contractors that reduces claims cycle time and improves workflow efficiency in property and casualty estimating. With its streamlined design, mobile accessibility and integrated network, Mobile Claims gives its users the freedom to work quickly on-site without duplicating efforts or compromising the integrity of the claims data.

TRANSPARENCY

Mobile Claims simplifies the complex process of property claim estimating. Users can build a dynamic claim with details such as photo attachments, voice notations, handwritten notes and can even capture measurements from Bluetooth-enabled laser measuring devices.

Compiling detailed claims information such as this at a loss site often eliminates the need for follow-up site visits. Since the estimate can be created onsite, the insured is able to view the estimate upon completion. The adjuster can estimate, pay and close a claim during a single visit.

Mobile Claims provides a once-and-done estimating solution so on site estimates become on site settlements.

VERSATILITY

An estimating platform, no matter how effective, is of little worth if claims data must be rekeyed at each stage of the claims process.

The integration capabilities of Mobile Claims allow data to be pulled in from complementary systems, such as the claims management system, or Symbility Inside Adjuster and pushed to outside applications via Symbility Claims Connect for a fully collaborative solution. The integrated transfer of data and connection of solutions creates a unified claims operation from start to finish.

AGILITY

The speed and stability of Mobile Claims is a key factor when working in extreme conditions. Mobile Claims are able to work offline, when Internet accessible is unavailable, to ensure that claim details are captured at the site visit. Once Internet access is available, the user synchronizes their data with Claims Connect. This is important for two reasons: 1) this ensures that the most up to date version of the claim is now available; and 2) this creates a back up of the claim on Claims Connect securing the claims data in case of any laptop disaster.

Synchronization also guarantees that each user is working with the latest version of the software and no software incompatibility issues arise. The synchronization of data between Mobile Claims and Claims Connect occurs instantly, in real-time, with no delay.

RESULTS

The benefits of Mobile Claims extend beyond basic estimating. Contact Symbility today to learn more.

